# 🔒 Privacy Policy

Effective Date: May 14, 2025 Company Name: The BookEase LLC Contact: info@thebookease.com | (619) 853-0503 Website: www.thebookease.com

## **1. Information We Collect**

- **Personal Information:** Name, email, phone number, billing information, and business details.
- Usage Information: IP address, browser type, device type, and interaction data.
- **Communications Data:** When you contact us or interact with forms or SMS campaigns.

## 2. How We Use Your Information

- To deliver and manage services
- To send notifications and service updates via email/SMS
- To personalize marketing and retargeting
- To comply with legal obligations

## 3. SMS and Mobile Information Disclosure

We strictly adhere to A2P 10DLC messaging compliance:

- No mobile information will be shared with third parties or affiliates for marketing/promotional purposes.
- Information may be shared only with subcontractors performing support services (e.g., SMS delivery platforms).
- All use case categories exclude text messaging originator opt-in data and consent. This information will not be shared with any third parties, excluding aggregators and providers of text message services.

# 4. Data Security

We use industry-standard encryption and security protocols to protect your data.

# 5. Cookies and Tracking

We may use cookies or similar technologies to enhance user experience and analyze traffic. You can control cookies via your browser settings.

## 6. Your Rights

You can:

- Request access to your data
- Request data deletion or correction
- Opt out of marketing communications by replying "STOP" to any SMS

## 7. Third-Party Links

Our website may link to third-party services. We are not responsible for the content or privacy practices of these third parties.

#### 8. Children's Privacy

Our services are not intended for children under 13. We do not knowingly collect data from minors.

## 9. Updates to This Policy

We may update this policy periodically. Updates will be posted on this page with a revised effective date.

Questions? Contact: info@thebookease.com (619) 853-0503 ₩www.thebookease.com